

Key West Diagnostics Newsletter

Summer 2008

Web Site

Please check out our new website at:
keywestcommunitydiagnostics.com.

MRI Upgrade Complete

We recently upgraded our MRI to the GE Signa HD 1.5T MRI System and starting in July 2008, we will be able to offer MRI of the breast. In order to provide adequate patient care and quality of MRI breast exams, there are certain requirements and protocols that need to be followed. Please contact our office for these requirements and protocols. With this upgrade, we now have the most advanced MRI in the Florida Keys, and are the only diagnostic facility that offers breast MRI.

New Ultrasound

In June, we received our new GE Logic 7 Ultrasound. We can now provide higher resolution tests, with improved vascular studies. We also have the capability to do Echocardiograms.

Improving Service to You

We are proud to announce that we are now equipped with the most up-to-date archive and retrieval equipment developed today. Starting in July 2008, as a provider, you can look at images from the comfort of your home or office. X-rays, MRI's, CT's and Ultrasound's will be available for your review 24 hours a day. We have upgraded our archive system to provide digital imaging and to meet the growing demands of our doctors in Key West. We will be in

contact with your office in a few weeks so we can make an appointment to show you how you can access these images and reports on line.

Time Frame for Test Results

Results for any procedure are dependent on the actual time of day the test is completed. Turnaround time for regularly ordered tests are 24 to 48 hours and STAT tests are 1 to 4 hours.

If you are in need of a test result within 30 minutes, please mark the order "Super Stat" or "Wet Read". To facilitate early reading of the test please contact us, or call Franklin and Seidemann and ask to speak to a radiologist. You will then be able to share clinical information or your suspected diagnosis, with the radiologist. Talking directly to the radiologist alerts them to the urgency of needing the report STAT. The phone number to Franklin and Seidemann is 440-893-1025.

Emailing Results

In an effort to expedite sending your office test results, we have the capability to automatically fax them directly to you. You will also have the option to go on line and be able to retrieve the results. Receiving results on line will eliminate the typical fax problems everyone encounters – receiving busy signals, not able to receive when transmitting, paper not loaded correctly. Please email us at keywestdiagnostics@gmail.com to set up a forwarding system for your results.

Pre-Authorization for Procedures

There are some diagnostic tests that require pre-authorization prior to the procedure being performed. To facilitate patient care we ask that your office obtain the pre-authorization when the order is written. Key West Diagnostics is unable to obtain the preauthorization, as we do not have access to clinical information, history, presenting signs and symptoms. For new patients we do not even have access to their insurance information. Below is a list of the procedures and associated insurance companies that require pre-authorization:

- ✓ Medicare: No pre-authorization required
- ✓ Blue Cross/Blue Shield: May require authorization: Call
- ✓ Blue Options: Any MRI or CT
- ✓ TRICARE: If TRICARE Prime, all MRI
- ✓ Aetna: Any MRI or CT
- ✓ Beechstreet: Any MRI or CT
- ✓ Mailhandlers: Any MRI or CT
- ✓ First Health: Any MRI or CT
- ✓ KPHA: Any MRI or CT
- ✓ Florida League Cities – Any MRI or CT
- ✓ Keys Energy Group: Any MRI or CT
- ✓ Choice Care: Any MRI or CT
- ✓ North American – Any MRI
- ✓ Accordia – Any MRI or CT

Please keep in mind that all breast MRI's must have pre-certification. We are unable to perform the test without the pre-authorization being obtained. The preauthorization number can be written on the order sheet and faxed to us at 295-0059.